You are involved in an accident; you must report to the nearest Fire Department or any police station to secure your rental car. You receive your rental car. You now need to report the accident to your rental car company. You should complete the claim form within 45 days of the accident. The claim settlement is in effect as of 4/1/17. Benefit information in this guide may be subject to change. The Benefit Administrator reserves the right to deny any claim containing charges that would not result in the payment of benefits under the Benefit Administrator's benefit(s).

What You Must Submit to File a Claim

• A copy of the initial and final auto rental agreements (front and back)
• A copy of the police report (if available)
• A copy of the repair invoice and/or final repair bill
• A copy of the damage to the Rental Vehicle
• A copy of the damage report (if available)
• A copy of the claim check (if applicable)
• A copy of the damage report (if applicable)
• A copy of the police report (if available)
• A copy of the repair invoice and/or final repair bill
• A copy of the damage to the Rental Vehicle
• A copy of the damage report (if available)
• A copy of the claim check (if applicable)

All of the above documents must be postmarked within ninety (90) days* of the theft or damage date, even if the claim has not been filed within the same time period. Important: This must be postmarked within ninety (90) days of the theft or damage date, even if the claim has not been filed within the same time period.

If the claim has been denied, you may appeal the decision to the Superintendent of Insurance or to any other appropriate state authority.

The Benefit Administrator reserves the right to deny any claim containing charges that would not result in the payment of benefits under the Benefit Administrator's benefit(s).

Transference of Claims

Once Your claim is paid, the rights and remedies to the extent of the cost of payment will be transferred to the Benefit Administrator. Transference of Claims means an Eligible Person who uses their eligible card to initiate and complete the rental transaction. Transference of Claims means the entire contract an eligible renter receives when renting a Rental Vehicle.

All of the above documents must be postmarked within ninety (90) days* of the theft or damage date, even if the claim has not been filed within the same time period.

If the claim has been denied, you may appeal the decision to the Superintendent of Insurance or to any other appropriate state authority.

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If the claim has been denied, you may appeal the decision to the Superintendent of Insurance or to any other appropriate state authority.
Additional provisions for Travel and Emergency Assistance Services

**Travel and Emergency Assistance Services**

These services are available and can be used by Eligible Person(s) when traveling away from home. The services may include: arranging replacement flights, medical referral, aircraft and ship refueling, lost baggage claims, lost title documents, lost passports, legal referral and representation, and more. They are designed to help you during travel and emergency situations.

**What are the specific services and how can they help you?**

The specific services include, but are not limited to:

- **Travel and Emergency Assistance Services**
  - **Travel Assistance**
    - 
  - **Emergency Assistance**
    - 

- **Medical Referral Assistance**
  - 

- **Legal Referral Assistance**
  - 

- **Auto Rental Collision Damage Waiver**
  - 

For more information, please refer to the Travel and Emergency Assistance Services Guide located at: [www.callthebenefitadmin.com](http://www.callthebenefitadmin.com).

**How to Use Auto Rental Collision Damage Waiver**

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**How to Use Your Rental Car**

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**How to File a Claim**

- 

**How to Request Assistance**

- 

**How to Review Your Account**

For more information about the Travel and Emergency Assistance Services, please refer to the Travel and Emergency Assistance Services Guide located at: [www.callthebenefitadmin.com](http://www.callthebenefitadmin.com).

**What are the specific services and how can they help you?**

- **Travel and Emergency Assistance Services**
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- **Medical Referral Assistance**
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- **Legal Referral Assistance**
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- **Auto Rental Collision Damage Waiver**
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For more information, please refer to the Travel and Emergency Assistance Services Guide located at: [www.callthebenefitadmin.com](http://www.callthebenefitadmin.com).