



**Looking forward to  
a brighter future.**

**To our valued members,**

As we all try to find our footing amid today's uncertainty, we want you to know that The Summit is here to offer a steady hand. Our commitment to your well-being remains unchanged, and you can trust us to be a friendly source of support and advice.

With the safety of you and our employees as our top consideration, we are working on a phase-by-phase plan to eventually reopen branch lobbies and resume in-person meetings. We will keep you informed as we [update services](#).

Please continue to check the [COVID-19](#) area of our website for the latest information as well as new ways we can help you get through [financial challenges](#). You may also reach out to us through our Member Service Center at (585) 453-7030 or (800) 836-7328 extension 7030. We look forward to reaching a brighter future with you.

Warmly,

A handwritten signature in cursive script that reads "Laurie A. Baker".

**Laurie Baker**

President and CEO

The Summit Federal Credit Union